

# Directory of Resources for Assistance with Vision and Hearing Disabilities – Edition Number Two

Agency Name and Contact Information	Brief Information About Agency's Services
<p>American Foundation for the Blind, San Francisco            44 Montgomery Street Suite 1305, San Francisco 94104            Main Phone Number: 415-392-4849            Hyperlink to website: <a href="http://www.afb.org">www.afb.org</a></p>	<p>Provides local, state, and national information and referrals for people who are blind or visually impaired.</p>
<p>Assistive Technology AT Network Tools for Living            San Francisco Independent Living Resource Center (ILRCFSF)            649 Mission Street Third Floor, San Francisco 94105            Local Phone Number: 415-543-6222 x110            Local TDD Phone Number: 415-543-6698            Hyperlink to local website: <a href="http://www.ilrcsf.org">www.ilrcsf.org</a>            Toll Free Phone Number: 800-390-2699            Toll Free TTY Phone Number: 800-900-0706            Hyperlink to National website: <a href="http://www.atnet.org">www.atnet.org</a></p>	<p>Dedicated to expanding the accessibility of tools, resources and technology that will help increase independence, improve personal productivity and enhance the quality of life for all Californians. Learn about AT laws, your rights and how to advocate for your needs. Find ways to locate, fund and get devices to help individuals live more independently. Search databases and resource lists for devices &amp; services in your community.</p>
<p>AT&amp;T National Center for Customers with Disabilities (NCCD)            Toll Free Phone Number: 866-241-6568            Toll Free TTY Number: 866-241-6567            Hyperlink to website: <a href="http://www.wireless.att.com/learn/articles-resources/disability-resources/disability-resources.jsp">http://www.wireless.att.com/learn/articles-resources/disability-resources/disability-resources.jsp</a></p>	<p>Variety of free services to those with hearing impairments. Call for details.</p>
<p>Audient-An Alliance for Accessible Hearing Care            Toll Free Phone Number: 866-956-5400 x2            Hyperlink to website: <a href="http://www.audientalliance.org">www.audientalliance.org</a></p>	<p>AUDIANT helps low income people nationwide access quality hearing aids and related care at a significantly lower cost. AUDIENT income qualifies families to be eligible for a discount on brand name hearing aids available through the AUDIENT Alliance's national network of dedicated hearing care providers. Brand selection includes Oticon, Phonak, Siemens, Widex, &amp; Unitron hearing aids</p>
<p>AudioVision, Inc.            Toll Free Phone Number: 877-574-0896            Hyperlink to website: <a href="http://www.audiovision.org">www.audiovision.org</a></p>	<p>Organization that advocates and provides description services for movies, videos, and television; live theater, education, media, exhibits, public meetings and other venues, in order to make these events more accessible to people who are blind or visually impaired.</p>

# Directory of Resources for Assistance with Vision and Hearing Disabilities – Edition Number Two

Agency Name and Contact Information	Brief Information About Agency's Services
<p>California Department of Rehabilitation – San Francisco Office            301 Howard Street, Suite 700, San Francisco 94105            Local Phone Number: 415-904-7100            Hyperlink to website: <a href="http://www.dor.ca.gov/eps/vocrehab.htm">http://www.dor.ca.gov/eps/vocrehab.htm</a></p>	<p>Purchases, provides, and advocates for programs and services in vocational rehabilitation, habilitation and independent living with a priority on service for persons with the most significant disabilities. Services may include counseling and guidance, referrals and assistance to get services from other agencies, job search and placement assistance, vocational and other training services, diagnosis and treatment of physical and mental impairments, transportation, on-the-job personal assistance services, interpreter services, rehabilitation and orientation/mobility services for individuals who are blind, occupational licenses, tools and equipment, technical assistance for self-employment, assistive technology, supported employment services and services to the family.</p>
<p>California Public Utilities Commission - Deaf and Disabled Telecommunications Program and California Telephone Access Program            Berkeley Address: Ed Roberts Campus, 3075 Adeline Suite 260, Berkeley 94703            Stockton Mailing Address: P.O. Box 30310, Stockton 95213            Toll Free Phone Number: 800-806-1191            Toll Free Spanish Language Phone Number: 800-949-5650            Toll Free TTY Phone Number: 800-806-4474            Hyperlink to website: <a href="http://ddtp.cpuc.ca.gov/homepage.aspx">http://ddtp.cpuc.ca.gov/homepage.aspx</a></p>	<p>The Deaf and Disabled Telecommunications Program (DDTP) is a public program mandated by the California State Legislature and administered by the California Public Utilities Commission (CPUC). The DDTP has two components: the California Relay Service (CRS), which includes Speech to Speech, and the California Telephone Access Program (CTAP) which provides assistive telecommunications equipment. The mission of the program is to provide access to basic telephone service for Californians who have difficulty using the telephone. Offers specialized telephone equipment and network services at no cost to qualified California residents who have difficulty using a standard telephone. To be eligible, you must be certified as having a permanent or temporary disability and you also must live in California and have access to telephone service.</p>
<p>Deaf Community Counseling Services (DCCS)            Family Services Agency            1010 Gough Street, San Francisco 94109            Voice and Video Phone Number: 415-255-5848            Hyperlink to Family Services Agency website: <a href="http://www.fsasf.org/svc_adult.html#DCCS">http://www.fsasf.org/svc_adult.html#DCCS</a></p>	<p>DCCS is a new program which transitioned from UCSF, UC Center on Deafness, to FSA July 2012 and operates in partnership with SF City and County, Department of Public Health (DPH) and Community Behavioral Health Services (CBHS). Dedicated to serving deaf and hard-of-hearing clients with culturally sensitive providers and all needed communication assistance, including staff fluent in ASL. Services include mental health and</p>

# Directory of Resources for Assistance with Vision and Hearing Disabilities – Edition Number Two

Agency Name and Contact Information	Brief Information About Agency's Services
	substance abuse assessment and therapy, psychiatric and medication services, drop-in case management to help deaf and hard-of-hearing persons to access services.
<p>Deaf Counseling Advocacy and Referral Agency (DCARA)            14895 East 14th Street, Suite 200, San Leandro 94578            Toll Free TTY Number: 877-322-7288            VP &amp; Toll Free Voice Number: 510-343-6670            Hyperlink to Deaf Counseling website: <a href="http://www.dcara.org">http://www.dcara.org</a></p>	<p>Offers resources and provides the hearing community with information about the Deaf community and working and living with persons who are Deaf, Deaf-blind, Deafened and hard of hearing. Collaborates with other agencies to ensure that their services are more accessible to population that DCARA serves.</p>
<p>Disability Rights California - Bay Area Regional Office            1330 Broadway, Suite 500 Oakland 94612            Toll Free Phone Number: 800-776-5746 or            Toll Free TTY Phone Number: 800-719-5798            Local Phone Number: 510-267-1200            Hyperlink to Disability Rights website:  <a href="http://www.disabilityrightsca.org/">http://www.disabilityrightsca.org/</a></p>	<p>Advocacy efforts will affirmatively address the needs of traditionally underserved and underrepresented communities through partnership with such communities. Advocate for change in laws, regulations, and public policy. Provide information to those who may not know about their rights. A variety of advocacy approaches will be taken in all of the work, including self-advocacy, legal, non-legal, media, public policy, legislative and investigatory.</p>
<p>Employment Development Department (EDD)- San Francisco Office            Also known as WorkForce Development SF            801 Turk Street, San Francisco 94102            Local Phone Number: 415-749-3235            First Local Video Phone Number: 415-255-5867            Second Local Video Phone Number: 415-255-5866            Hyperlink to California EDD website: <a href="http://www.edd.ca.gov/">http://www.edd.ca.gov/</a>            Hyperlink to local EDD office website:  <a href="http://www.workforcedevelopmentsf.org/">http://www.workforcedevelopmentsf.org/</a></p>	<p>Registration for DCARA/EDD Employment Services, Employment Assessment, Individualized Career Counseling, Job Search Training and Assistance, Resume Building, Job Development, Interview Preparation, Advocacy, Document Translation (hiring documents, Unemployment Insurance), Interpreting and Communication Assistance, Workshops, Information and Referral, Conflict Resolution Assistance.</p>

# Directory of Resources for Assistance with Vision and Hearing Disabilities – Edition Number Two

Agency Name and Contact Information	Brief Information About Agency's Services
<p>eyeCare of America Foundation of American Academy of Ophthalmology  Mailing Address: P.O. Box 429098, San Francisco 94142  Toll Free Phone Number: 877-887-6327  Hyperlink to eyecare's website: <a href="http://www.eyecareamerica.org">www.eyecareamerica.org</a></p>	<p>Public service program of the Foundation of the American Academy of Ophthalmology, provides eye care through volunteer ophthalmologists (Eye M.D.) at no cost to those who qualify for U.S. citizens or legal residents who are without an Eye M.D. and who do not belong to an HMO or do not have eye care coverage through the Veterans Administration. Age 65 or older and who have not seen an EyeMD in three or more years may be eligible to receive a comprehensive, medical eye exam and up to one year of care at no out-of-pocket cost for any disease diagnosed during the initial exam. Volunteer ophthalmologists will waive co-payments, accepting Medicare and /or other insurance reimbursement as payment in full: patients without insurance receive this care at no charge. Those who are determined to be at increased risk for glaucoma (by age, race and family history) and have not had an eye exam in 12 months or more may be eligible to receive a free glaucoma eye exam if they are uninsured.</p>
<p>Hearing and Speech Center of Northern California  1234 Divisadero Street, San Francisco 94115  Phone Number: 415-921-7658  TTY Phone Number: 415-921 8990  Hyperlink to center's website: <a href="http://www.hearingspeech.org">http://www.hearingspeech.org</a></p>	<p>Provides educational outreach, guidance, counseling and support for older adults, their families and caregivers. Services include information and referrals to medical and social services, individual counseling, group educational programs for seniors, group support services for seniors, consultation to families and caregivers, and assistive technology education. Also provides education and support to the staff at senior and social service agencies, including group educational programs, assistive technology demonstrations, and accessibility education.</p>
<p>Hearing Loss Association of America – California  San Francisco Chapter Support Group meets at The Sequoia, 1400 Geary Boulevard, San Francisco on the second Saturday of each month except for June, July, August and December.  Phone Number: 415-705-0550  Hyperlink to Hearing Loss Association of America's website: <a href="http://www.hearingloss.org">www.hearingloss.org</a></p>	<p>The Hearing Loss Association of California (HLA-CA) is a nonprofit organization that provides information, education, support and advocacy for people with hearing loss, their families, and friends.</p>

# Directory of Resources for Assistance with Vision and Hearing Disabilities – Edition Number Two

Agency Name and Contact Information	Brief Information About Agency's Services
<p>Independent Living Resource Center San Francisco (ILRCSF)            649 Mission Street, 3rd Floor, San Francisco, 94105            Phone Number: 415-543-6222            TTY Phone Number: 415-543-6698  <u>Hyperlink to Independent Living's website: <a href="http://www.ilrcsf.org/">http://www.ilrcsf.org/</a></u></p>	<p>ILRCSF provides services for the individuals with disabilities while simultaneously advocating for communications access for these individuals. Assistance and support are available to individuals who wish to access a variety of agency services, including housing counseling and applying for emergency housing funds; Assistive Technology (AT); information regarding medical and financial benefits, In Home Support Services (IHSS) and HMO rights; information and referral; and individual advocacy. Work with individual consumers is carried out utilizing American Sign Language (ASL), English, CA Relay Service, Web Cam-technology, and a dedicated TTY line.</p>
<p>Lighthouse for the Blind and Visually Impaired            214 Van Ness Avenue, San Francisco 94102            Toll Free Phone Number: 888-400-8933            Local Phone Number: 415-694-7322            Local TTY Phone Number: 415-431-4572            Local Video Phone: 415-255-5906  <u>Hyperlink to Lighthouse's website: <a href="http://www.lighthouse-sf.org">www.lighthouse-sf.org</a></u></p>	<p>Low Vision Clinic - In partnership with the UC Berkeley School of Optometry, offers low vision examinations each Friday. Call to confirm this service is still being provided. Strategies for Independence from white cane training to cooking classes and adaptive technology tutorials, the LightHouse strives to offer a wide array of opportunities for clients to strengthen their independence. Braille training and translation. Support for housing, civil rights and accessibility. Provides training, resources and support to persons who are both vision- and hearing-impaired. Includes independent living skills, orientation and mobility training, and employment access.</p>
<p>Lions Club International  <u>Hyperlink to Lion's Club list of clubs: <a href="https://directory.lionsclubs.org/">https://directory.lionsclubs.org/</a></u> Search for clubs in San Francisco.</p>	<p>The mission of the Sight Preservation, Awareness and Action program is to provide programs and assistance to aid people who are blind and visually impaired, and to work at eliminating preventable and reversible blindness. Provide recycled eyeglasses, vision screening and other assistance.</p>

# Directory of Resources for Assistance with Vision and Hearing Disabilities – Edition Number Two

Agency Name and Contact Information	Brief Information About Agency's Services
<p>Mayor's Office on Disability            1155 Market Street, 1st Floor, San Francisco 94103            Phone Number: (415) 554-6789            TTY Number: (415) 554-6799            Email for Mayor's Office on Disability: <a href="mailto:mod@sfgov.org">mod@sfgov.org</a>            Hyperlink to Mayor's Office on Disability's website: <a href="http://www.sfgov.org/sfmod">www.sfgov.org/sfmod</a>            Hyperlink to Mayor's Office on Disability's Calendar of Meetings: <a href="http://www.sfgov2.org/index.aspx?page=282">http://www.sfgov2.org/index.aspx?page=282</a></p>	<p>Promotes and advocates for modification to policies or procedures in city programs and activities to ensure people with disabilities can fully participate. The mission of the Mayor's Office on Disability is to ensure that every program, service, benefit, activity and facility operated or funded by the City of San Francisco is fully accessible to, and usable by, people with disabilities</p>
<p><u>National Association for the Visually Handicapped</u>  <u>Information and Referral Toll Free Phone Number: 800-829-0500</u>  <u>Hyperlink to National Visually Handicapped's website:</u>  <a href="http://www.lighthouse.org/">http://www.lighthouse.org/</a></p>	<p>Connect to local resources by calling the Information and Referral Toll Free 800 number or go to website for local low vision doctors, vision rehabilitation providers, stores, support groups and much more. Offers information on several topics.</p>
<p>North East Medical Services            1520 Stockton Street , San Francisco 94133            Phone Number: 415-391-9686  <u>Hyperlink to North East Medical Services' website:</u>  <a href="http://www.nems.org/index.html">http://www.nems.org/index.html</a></p>	<p>Offers information about discount programs for hearing aids and other hearing-related equipment, as well as support and advocacy for people with hearing loss and vision loss, their families and friends. Before you can take advantage of all the health services NEMS has to offer, need to enroll as a member. Joining NEMS is FREE and you will need to bring specific documents; i.e., proof of address, etc .For patients without insurance or whose insurance does not cover certain services provided at NEMS, a sliding fee discount available if federal income guidelines are met. Eligibility is based on income and family size.</p>
<p>Prevent Blindness Northern California            1388 Sutter St. Suite 408, San Francisco 94109            Phone Number: 415-567-7600            Hyperlink to Prevent Blindness' website: <a href="http://www.eyeinfo.org/">http://www.eyeinfo.org/</a></p>	<p>The PBNC Adult Vision Screening Program, held in health fairs, senior centers, and the PBNC Office, stresses the early identification of possible eye disorders. Besides glaucoma, the screening program detects signs of other conditions needing immediate medical attention, such as macular degeneration and diabetic retinopathy, as well as conditions such as</p>

# Directory of Resources for Assistance with Vision and Hearing Disabilities – Edition Number Two

Agency Name and Contact Information	Brief Information About Agency's Services
	cataracts or refractive errors, which then should be further evaluated by an eye care professional. Program staff and volunteers conducting the screenings take time with each participant to explain the results of the screenings and to educate them on the importance of preventative eye care.
<p>San Francisco Public Library for the Blind and Print Disabled            100 Larkin Street, San Francisco 94102            Phone Number: 415-557-4253  <u>Hyperlink to Library for the Blind and Print Disabled's webpage:</u>  <a href="http://sfpl.org/index.php?pg=0200002301">http://sfpl.org/index.php?pg=0200002301</a></p>	<p>Book Holders, Braille display and embosser (printer), Braille signs, CCTVs (closed-circuit televisions), Descriptive videos for home or Library use, Free mail service of special playback equipment, audio books and periodicals. Large print newspapers and books. Magnifiers. NFB-NEWSLINE for local and national newspapers read over the telephone. Personal computers with screen magnification and voice output/screen readers. Scanners with OCR and printers. Reading machines. Talking library catalogs with voice output and screen magnification.</p>
<p>San Francisco Public Library for the Deaf and Hard of Hearing            100 Larkin Street 6th Floor, San Francisco 94102            Phone Number: 415-557-4434            Videophone Number: 415-625-9082  <u>Hyperlink to Library for the Deaf's webpage:</u> <u>Hyperlink to Library for the Deaf's webpage:</u>  <a href="http://sfpl.org/index.php?pg=0200002001">http://sfpl.org/index.php?pg=0200002001</a></p>	<p>Provides in-depth resources for adults and children who are deaf or hard of hearing, their families, friends and professionals. Provides services in American Sign Language and English. An extensive collection of books, magazines, videos and DVDs about American Sign Language, Deaf culture, interpreting, parenting, hearing loss, deafness and other related subjects. Resource files of magazine articles, newspaper clippings, book and video reviews, brochures and flyers. Information about other organizations that provide services for people who are deaf or hard of hearing. Video/DVD viewing on televisions equipped with closed-caption decoders. Public pay TTY and amplified telephones available.</p>
<p>St. Benedict Parish for the Deaf            1801 Octavia Street, San Francisco 94109            Voice/TTY Phone Number: 415-567-9855            First Video Phone Number: 415-255-5387            Second Video Phone Number: 415-255-5768  <u>Hyperlink to Parish's website:</u>  <a href="http://www.sfdeafcatholics.org/index.htm">http://www.sfdeafcatholics.org/index.htm</a></p>	<p>Offers outreach, advocacy, sign language interpreters, and visitation. All masses are signed.</p>

# Directory of Resources for Assistance with Vision and Hearing Disabilities – Edition Number Two

Agency Name and Contact Information	Brief Information About Agency's Services
<p>Tenderloin Neighborhood Development Corp.(TNDC)            230 Eddy Street, San Francisco 94102, Between Taylor &amp; Jones Street            Phone Number: (415) 441-0260  <u>Hyperlink to Tenderloin Neighborhood's website:</u>  <a href="http://www.tndc.org/">http://www.tndc.org/</a></p>	<p>HUD-subsidized Single Room Occupancy (SRO) building in the Tenderloin. The accessible units (ADA) have certain accessible features available to aid those with mobility, hearing, and vision impairment, and all ADA units have wheelchair access. These features include grab bars, building fire alarms, and strobe lights. There is also on site management and on site resident services providing information and referral to local service providers. Residents pay % of their annual income towards rent (this includes gas, garbage, and water). Household size limitation is 1 person. Units have a private bathrooms &amp; a kitchenette.</p>
<p>Toolworks            25 Kearny Street Suite 400, San Francisco 94108            Phone Number: 415-733-0990            VideoPhone Number: 415-255-5857  <u>Hyperlink to Toolworks' website:</u> <a href="http://www.toolworks.org/">http://www.toolworks.org/</a></p>	<p>Services for Deaf and hard-of-hearing individuals. Offers job training, job placement, volunteer placement, college preparation, independent living skills training and support.</p>